DOMx HARDWARE Requirements & Recommendations

Operating System: Microsoft Windows 10 or 11

Microsoft has discontinued support for XP & Windows 7. DOMx is designed for 10 and beyond. There is a version called 10 S (the S stands for secure and it is meant for schools and it doesn't let the user install anything so avoid 10 S)

RAM: *We recommend **8 GB** or better **- 6 Gig of RAM** is a minimum.*

CPU: *Intel i5 model or comparable: The cpu (processor) is found by searching "System Information" on your computer or it is advertised on the specifications on new computers. To get a rating on any particular processor go to:*

https://www.cpubenchmark.net

use the little search button top right on that site [🔍] *and type the model. For example:* i5-10210U *Typically the first result in this search will be link to the CPU Benchmark test.*

*We recommend getting a **processor rated over 5,000** for the front desk Desktop computers and over **3100 for laptop** or tablets*

Hard Drive: 256 Gig SSD hard drive or more. *The best hard drives are called **Solid State Hard drives (SSD).** SSD have no moving parts which means they are more quiet, less likely to breakdown, and access data A LOT faster than older style HD drives which have revolutions per second speed ratings like 5400 or 7200.*

Antivirus: *We recommend you completely uninstall other antivirus programs that may come with your computer and instead use the Microsoft "Windows Defender" - just make is turned on. For offices that want to be **extra secure** you can consult a local techie and perhaps install a **SonicWall router.***

Internet Access*: Internet access is required for DOMx to stay current with the latest upgrades, receiving support, and ensure your data is securely encrypted and backed*

Keep in mind that DOMx has unique features to take advantage of pen input devices so if you think you may want to draw on the screen then consider devices that have touch and pen inputs for the screen.

The Microsoft Surface Pro 8 is a popular choice – configure with the specs above and ensure you get it with:
  keyboard; mouse; and pen. *(all sold separately)*
All major computer brands had good 2-in-1 laptop options in more affordable prices and different form factors. I personally use a Lenovo Thinkpad X1 Yoga. **VALUE 2-1 models** include:
DELL XPS 2-1; HP Envy 360; HP Spectre; or Lenovo 9i 14" 2-1; or ASUS Zenbook Flip

DOMx is compatible with Topaz Signature Pads. There are several models. The base model is approx. $160 on Amazon and it is the most popular with DOMx clinics.

Kind Regards,

Dean Fenwick

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1.855.494.0057