

DOMx **HARDWARE** Requirements & Recommendations

Operating System: Microsoft Windows 10 or 11 & CPU processors Intel Core Series (i5, i7, i9) AMD comparable like the Ryzen Series

NOT COMPATIBLE WITH:

- **Snapdragon** ! avoid these Qualcomm processors called Snapdragon. These “ARM” type processors are based on the reduced instruction set computer (RISC) – while good for battery life they are not compatible with many applications including DOMx. NOTE
- **Microsoft Surface Pros NO LONGER COMPATIBLE! – THEY ALL USE Snapdragon now**
- **Windows in S mode** (S mode prevents applications from installing)
- **Mac OS; ipads; Android; Chromebook;** - DOMx is not compatible with operating systems that are not Windows 10 or 11.

CPU: Intel Core Series (i5, i7, i9) AMD comparable like the Ryzen Series

To get a rating on any particular processor go to: <https://www.cpubenchmark.net>

use the little search button top right on that site  and type the model. For example: i5-10210U
Typically, the first result in this search will be link to the CPU Benchmark test.

We recommend getting a **processor rated over 9,000** for the front desk Desktop computers and over **3100 for laptop** or tablets

RAM: We recommend **12 GB** or better - **6 Gig of RAM** is a minimum.

Hard Drive: 256 Gig SSD hard drive or more. The best hard drives are called **Solid State Hard drives (SSD)**. SSD have no moving parts which means they are more quiet, less likely to breakdown, and access data A LOT faster than older style HD drives which have revolutions per second speed ratings like 5400 or 7200.

Antivirus: We recommend you completely uninstall other antivirus programs that may come with your computer and instead use the Microsoft “Windows Defender” - just make it turned on. For offices that want to be **extra secure** you can consult a local techie and perhaps install a **SonicWall router**.

Internet Access: Internet access is required for DOMx to stay current with the latest upgrades, receiving support, and ensure your data is securely encrypted and backed

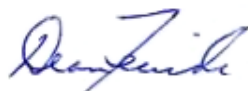
Screen Size: We recommend using a large A resolution of 2560 x 1440 or higher on a monitor of at least 24 inches is ideal. Personally, I use a 32-inch monitor as a secondary display. If you work primarily on a laptop, a dual-monitor setup is highly beneficial. Simply connect your laptop to the external monitor in your primary workspace, allowing you to view and manage the DOMx patient account tab, actions; treatment plans, and ledger, with significantly improved clarity and ease.

Keep in mind that DOMx has unique features to take advantage of pen input devices so if you think you may want to draw on the screen then consider devices that have touch and pen inputs for the screen.

All major computer brands have good 2-in-1 laptop options in more affordable prices and different form factors. I personally use a Lenovo Thinkpad X1 Yoga. **VALUE 2-1 models** include: DELL XPS 2-1; HP Envy 360; HP Spectre; or ASUS Zenbook Flip

DOMx is compatible with [Topaz Signature Pads](#). There are several models. The base model is approx. \$160 on Amazon and it is the most popular with DOMx clinics.

Kind Regards,



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