

DOMx System Requirements & Hardware Recommendations

✔ **Supported Operating System: Microsoft Windows 11 or 10**

🖥️ Processor (CPU)

- Intel Core i5, i7, or i9
 - AMD equivalent such as **Ryzen Series**
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🚫 Not Compatible With

- ❌ **Snapdragon (Qualcomm ARM-based processors)**
 - ❌ **Windows in S Mode**
 - ❌ **Mac OS**
 - ❌ **iPads / Android devices**
 - ❌ **Chromebooks**
 - ❌ **Any non-Windows operating system**
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⚠️ Microsoft Surface Pro Warning

Some Surface Pro models use **Snapdragon (ARM-based)** processors and are **NOT compatible** with DOMx. Surface Pro devices equipped with **Intel Core CPUs** are supported and work well.

🧠 Memory (RAM)

- **Minimum: 16 GB recommended**
 - More RAM improves performance and multitasking
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💾 Storage 512 GB SSD

- Solid State Drives (SSD) are strongly recommended
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🛡️ Antivirus & Security

- We recommend using **Microsoft Windows Defender**
 - Completely uninstall other preinstalled antivirus programs
 - For enhanced network security, consider a professional firewall such as **SonicWall** (installed by a local IT provider)
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🌐 **Internet Access (Required)** DOMx requires internet access to: Receive updates & upgrades; Access technical support; Ensure proper backup functionality; Enable electronic billing

🌐 Network Setting Requirement

Your Windows network must be set to: ⚠️ **Private (NOT Public)**

Private mode allows secure communication for DOMx services and electronic billing while maintaining appropriate firewall permissions.

🖥️ Monitor Recommendations

For optimal display compatibility:

- 27" screen
- 1920 × 1080 (Full HD) resolution
- Display scaling set to 100%

🚫 **4K Monitors (3840 × 2160) NOT Supported** ⚠️ 4K causes: Blurry text; Cropped forms; Misaligned buttons

✍️ Pen Drawing input Devices

- Lenovo ThinkPad X1 Yoga; Dell XPS 2-in-1; HP Envy x360; HP Spectre; ASUS Zenbook Flip
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✍️ Signature Pads

DOMx is compatible with Topaz Signature Pads. **search Amazon** for recommended base model **Topaz T-S460-HSB-R USB Electronic Signature Capture Pad (Non-Backlit)**.

